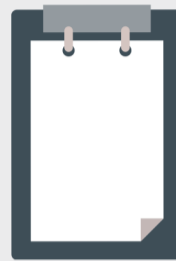
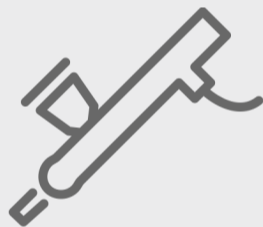


# the collision repair process



## Contact Office

- \*we arrange towing from accident site
- \*we can arrange for rental car
- \*we contact your insurance company



## Estimate Damage

- \*Preliminary estimate of damage
- \*We get authorization from you to repair your vehicle



## Insurance Approval

- \*We work with insurance company that accepts responsibility for the cost of the repairs needed to restore your vehicle to its pre-accident condition.



## Refinish

- \*We use BASF Paint Systems
- \*We use bisect-clear coat acrylic urethane painting and priming systems, with a lifetime 100% warranty



## Frame or Unibody

- \*Vehicle is mounted on frame machine jigs for measuring
- \*Computerized measurement to insure exact factory specifications are used for repairs



## Tear Down-Begin Repairs

- \*Order & receive parts
- \*vehicle is disassembled
- \*Structural repairs begin



## Reassemble Vehicle

- \*Vehicle reassembled to pre-accident condition after painting is completed
- \*Wheel alignment or any subcontract type work will be done at this time.

## Wash & Quality Inspection

- \*Vehicle is cleaned inside & out and inspected to insure all repairs have been completed for final delivery

## Vehicle Delivery

- \*Your vehicle is completed and ready for pick up. You and one of our team members will walk around your vehicle for your quality inspection

